

## Creating a city that is kind to people requiring assistance during a disaster

When a sudden disaster strikes, those that are most likely to be affected the most are those requiring some form of assistance (those requiring assistance during a disaster) such as the elderly, the disabled, sick, and foreign residents. In Suita City, we are moving forward with creating a framework to provide cooperative support for these persons by working with the community. In order to protect these persons requiring assistance during a disaster from earthquakes and fires, let's work together as a community to provide support.

### Inspect disaster prevention environments from the perspective of those requiring assistance during a disaster

Are there any obstructions such as parked bicycles? Are there methods to convey warnings and evacuation orders to those who are hearing or visually impaired and for foreign residents? Let's make sure and create an environment that accommodates those requiring assistance during a disaster.



### Provide thorough guidance when evacuating

Communities should determine specific rescue structures such as multiple residents' assisting each person requiring assistance during a disaster. Please cooperate and help each other as a community when evacuating.



### Respond warmly, especially in times of need

Especially in times of emergency, it is important to stand in the shoes of those who are placed in a situation where they are concerned and to provide appropriate assistance. Treat those who are worried and requiring assistance during a disaster warmly and with kindness.



### Proactively communicate with each other regularly

In order to provide smooth assistance in a disaster, it is important to communicate with persons requiring assistance during a disaster regularly.



### Points to keep in mind when directing evacuees

#### The elderly, sick and injured

- Provide assistance with multiple people
- In an emergency, carry them on your back and evacuate



#### Foreign residents

- Use gestures when talking to them and do not leave them alone.



#### Persons who are hearing impaired

- Move your mouth in large motions and articulate clearly.
- Use gestures and writing to convey accurate information.



#### Persons who are visually impaired

- Gently touch near the person's elbow of the arm not holding the cane or offer your arm or shoulder and slowly lead the way by walking about half a step ahead.
- While walking, provide explanations of any stairs or obstacles.

#### Persons in wheelchairs

- Provide assistance on stairs with at least 2 people.
- The person should face forward when going up the stairs and backwards when going down. If there is only 1 person assisting, use things such as assisting rope to evacuate with the person on your back.



### Precautions when carrying the sick or injured

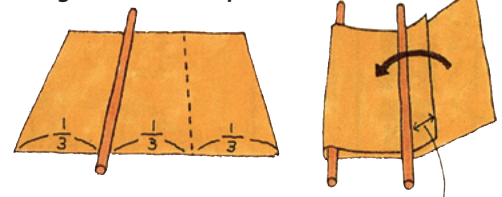
#### Move them by carrying them

One person should hold an injured person from the back and the other should carry the legs by crossing them over. They should lift the person up at the same time and move with the feet of the patient facing forward.

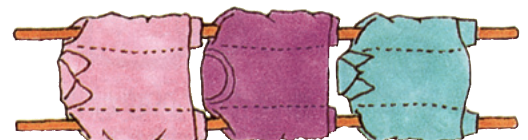


#### How to create a makeshift stretcher

##### Using a blanket and poles



##### Using clothes and poles



Caution: Inspect the stretcher before use.

#### Move with multiple people using bare hands

Support the body from underneath with your hands and lift and carry as level as possible.

