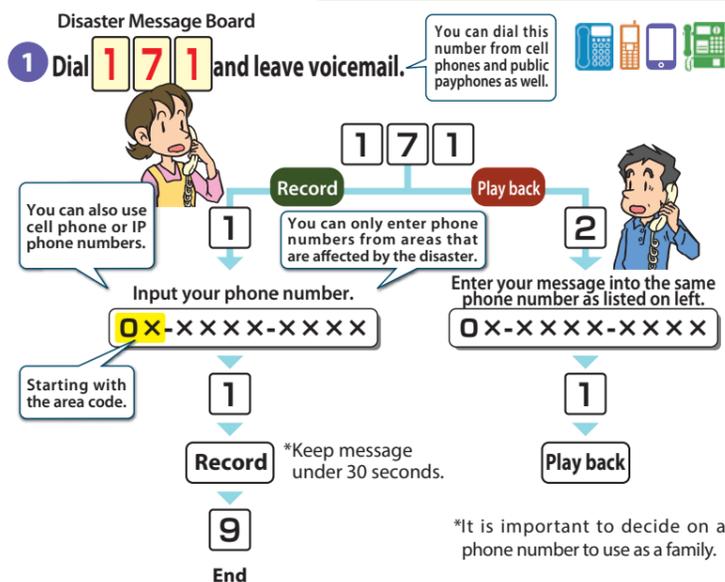


Have set contact methods and assembly points for your family

In a disaster, the biggest concern is the safety of your family. In most cases, family members are separated from each other during the day at work, or at school. No matter who you are, no one can rest easy until they know their family is safe. During the Great East Japan Earthquake, communication lines were cut off or congested, making the confirmation of the safety of family members difficult. During a large disaster, communication, one of the major lifelines, is subject to substantial damage. However, as long as there is some sort of means of communication available, confirmation of the safety of a family member is possible although this may take time. What is effective in these situations is to use multiple means of communication to increase the chances of making contact.

Contact through voice communication

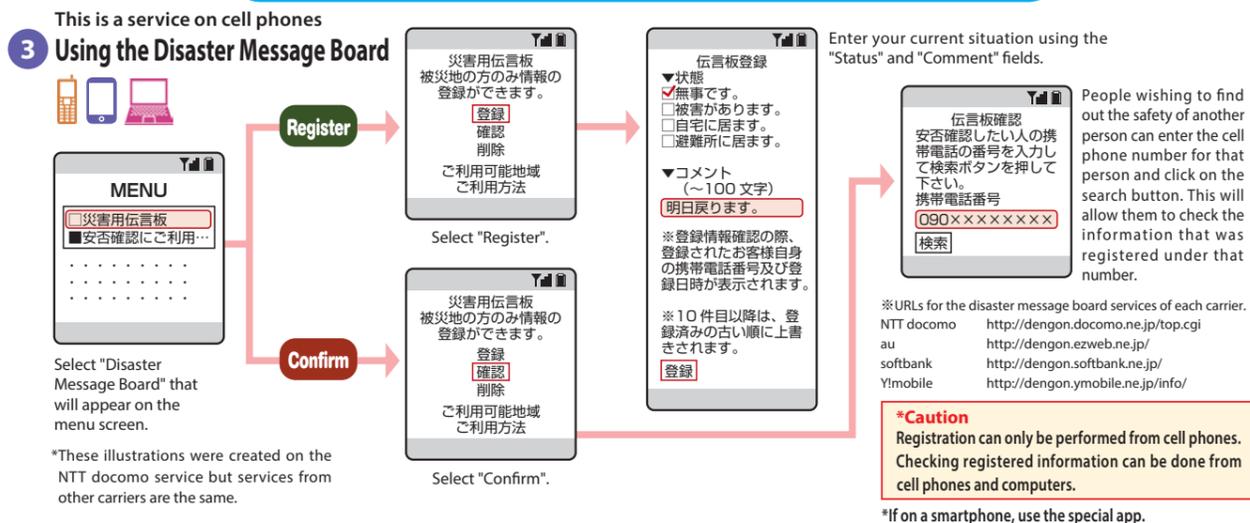


2 Use a public payphone

During a disaster, connections from public payphones are given priority over regular landlines. In addition, during a disaster, payphones in areas affected by the disaster can be used for free (international calls are not possible). However, for older payphones (green payphones with silver buttons), power to the phone will not turn on unless a 10 yen coin or telephone card are inserted. It is useful to have a telephone card or 10 yen coins with you even when using the payphones outside the area affected by the disaster.



Contact through text messages (packet transmission)



Disaster Emergency Message Dial (171) / Message Board Trial Day

- 1st and 15th of every month, January 1 through 3
- Disaster Prevention Week (8/30 - 9/5)
- Disaster Prevention and Volunteer Week (1/15 - 1/21)

Try using the service so that you will be prepared.

New contact methods using cell phone or Internet connections

4 Twitter

Twitter is a free service where individual users post short sentences which can be viewed and replied to by others. Posts can be sent and viewed using cell phones, computers, or smartphones.



Advantages Relatively easy to connect to in a disaster. Posts can be sent or viewed using not only cell phones but computers as well. Direct messages can be sent to other users.

Disadvantages May be hard to use when needed if you are not used to the service.

5 LINE

Install the LINE app to enable in-app chat and phone calls, including group conference calls. LINE phone calls differ from standard phone calls in that LINE is an Internet telephone service that makes use of data packets. LINE can be used on smartphones, tablets, and PC.



Advantages Can communicate with multiple people simultaneously. Messages marked as "read" once opened, enabling the sender to know that the recipient has read the message even if they cannot respond in a disaster situation.

Disadvantages Hard to use when needed unless accustomed to using the app. Difficult to make phone calls without stable mobile reception.

Other cell phone features that are useful in a disaster

Earthquake Early Warning

The number of compatible models has increased since the Great East Japan Earthquake. You will need to check your cell phone as there are incompatible cell phones.

TV and radio

If the cell phone is 1seg compatible, it can receive TV broadcasts. There are also models on which you can listen to the radio. You will be able to obtain information from TV and radio broadcasts even during blackouts.

Maps

By using map services, you can find places to evacuate to such as schools and parks, as well as hospitals and other facilities. If the cell phone has GPS functionality, you can use this with the map service to navigate you to the nearest evacuation location.

Flashlights and whistles

Can be used as a source of light in an emergency. If there is an alarm or buzzer function on the flashlight, this can be used in place of a whistle.

Devices to lengthen cell phone life

Spare batteries

Charger

Battery powered charger: A charger that uses dry cell batteries.
Hand crank charger: A charger that generates electricity using a hand crank.
Solar powered charger: A charge that generates electricity using sunlight.

Charging during an emergency

During a disaster, official cell phone carrier stores provide recharging services. Make it a point to check where your nearest official cell phone carrier store is.

Main notification methods for evacuation information from Suita City to residents



Emergency early warning mail transmits emergency information in a disaster.

In order to provide emergency information such as evacuation advisories and evacuation orders(emergency) to as many residents as possible and as quickly as possible, the city uses an emergency early warning mail service operated by cell phone carriers. Emergency early warning mail is a service that simultaneously sends emergency information to all cell phone users in the city. It is not affected by congestion of communication lines in a time of disaster

and when received, users are notified with a dedicated ringtone and screen. There is no need to register your email address and there is no fee to receive the message. The message is also sent to workers, tourists and others who are temporarily in the city. However, depending on the cell phone model, there may be cases where some functions may not be available, or reception settings on the cell phone may be required. For details, please consult your cell phone carrier's homepage.

NTT docomo homepage	Home	→ Services and Options	→ To Safeguard against Problems with Mobile Phones	→ Early Warning "Area Mail"
SoftBank homepage	HOME	→ Mobile phone	→ Services	→ Emergency Alert Mail
au homepage	Top	→ Smartphones and Cell Phones	→ Please read: Emergency response measures	→ Emergency Early Warning Email
Y! mobile homepage	Home	→ Services	→ Safety and security	→ Emergency alert e-mail

Please see the websites for each cell phone carrier for details regarding the emergency early warning mail